



AND Phone

Settings

AND Phone is a scalable software framework created to realize and integrate advanced services for CallManager environments. Using a flexible and modular approach, AND Phone offers cost-effective and fast adoption of new services which can be integrated into new and existing environments.

„AND Phone Settings“ offers profiles for end users, allowing them to change the behavior of the IP phone. Similar to profiles on mobile phones, the user can switch the phone parameters to “Silent” or to “Out of Office” and the parameters are properly set. Beside the common changes, like forwarding destinations or ring settings, it is possible to change parameters like maximum number of calls or busy triggers as well.

Introducing the settings module into the IPT network speeds up the acceptance and enhances the usability of the IP phones.

Profiles and the parameters are configured by the administrator and offer a flexible assignment depending on the needs of the users.

The administration of the „AND Phone Settings“ module is done with the web based front-end of the „AND Phone Application Server“ (APAS), like for all other modules of the AND Phone platform.



Web based administration

Benefits

- Optimized workflow by ease of usage
- Fast adoption of the phone behavior to the situation
- Easy integration into existing environments
- Based on the scalable AND Phone Application Server
- Integrated management
- User interface completely phone based



Phone Functions

- Verifying the selected profile
- Change profile
- Enable/disable ring tone
- Specify forwarding destination

Administrator Functions

- Create, modify and delete phone profiles
- Change profile parameters, e.g.
 - Forward Busy
 - Forward No Answer
 - No Answer Ring Duration
 - Ring Settings
 - Auto Answer
 - Busy Trigger
 - Max. number of Calls

System Requirements

- CallManager 4.0 or higher
- Windows 2000 Server or Appliance
- Internet Explorer / Netscape / Opera

Supported IP Telephones

- Cisco IP Phone 7912
- Cisco IP Phone 7940, 7941
- Cisco IP Phone 7960, 7961
- Cisco IP Phone 7970, 7971
- Cisco IP Communicator



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